



BIBIS BEYOND COVID 19 OCTOBER 2020

We understand that health and safety and well-being is a top priority for everyone and we want to outline the measures we have put into place to ensure our restaurant is Covid secure.

Our ways of working have been developed based on the government guidelines and we will continue to work within our team and alongside industry bodies and our independent health and safety advisors to ensure our working practice is in line with government recommendations.

Please be aware of the following:

Leeds is currently in tier 2 of the government's lockdown system which means that households are not permitted to mix in any indoor setting. The rule of 6 applies when in an outdoor setting. All guests must wear face coverings at all times when in the restaurant other than when seated at their table.

HEALTH AND WELL-BEING OF OUR STAFF

All staff are advised to isolate and get a test if they have any Covid symptoms.
All front of house staff will wear face coverings.

CLEANING REGIMES

Very regular and enhanced cleaning will take place throughout the restaurant, on all surfaces, chairs, toilet areas etc.

HANDWASHING AND SANITISING

Sanitisation points are located around the restaurant for guests and employees.

OPENING TIMES, BOOKING AND SEATING

Our opening times have changed in accordance to demand and are reduced to allow for training and cleaning. We may be able to accommodate guests who wish to visit for drinks and do not wish to dine, they will be required to be seated at a table and waiter table service only will be in place. Please enquire about availability when booking.

We ask that where possible guests pre book their table.

We will be operating at a reduced capacity, using social distancing between tables, utilising all the space we have available and some tables throughout the restaurant will remain unused.

FACE COVERINGS

All front of house employees must wear a face covering when at work.

Guests must wear a face covering at all times when visiting Bibis other than when seated at their table.

It is Bibis house policy that guests will not be permitted to enter Bibis or move around the restaurant without a mask.

There are no exemptions for this rule under any circumstances.

Guests may be asked to remove facemasks for identification purposes.

SOCIAL DISTANCING

The restaurant layout has been revised and tables removed to allow for 1m+ social distance measures. When your waiter is physically serving you food and drinks this will of course be lessened however it will be momentary and all precautions will be taken.

ONE WAY SYSTEM

There is a one-way system around Bibis which is indicated by floor markings for guests to follow.

DATA COLLECTION

For NHS Track and Trace purposes we must record the names and contact numbers of guests visiting Bibis. This information is kept for 21 days and then destroyed. Staff patterns will also be recorded in the same way.

The NHS Track and Trace QR code is located around the restaurant for guests to check in via the app.



BIBIS

BIBIS BEYOND COVID 19 CONT.

TABLE TIME AND ALLOCATION

Please ensure you leave your table at the pre requested time to ensure there is no overcrowding or congestion in the restaurant. There will be no service at the cocktail bar and all orders will be taken at the table. We kindly ask that the only reason guests leave their allocated table is to use the toilet or for entry/exit purposes.

Last bookings will be taken at 8.30pm and all guests must have left the premises by 10pm.

MENUS

Where possible guests should view the menus in advance of their visit and pre order via email or telephone. There will be menus on site that will be sanitized after each use as well as disposable menus. We recommend when in the restaurant that guests use a provided QR code to access all menus via their mobile device.

PAYMENT

Our preferred method of payment is via Mobile pay such as Apple Pay, contactless is possible up to £45 or chip and pin. Cash tips are welcomed for your waiter should you choose to leave them.

DEPOSITS & CANCELLATIONS

Please be aware that Bibis reserves the right to cancel or move bookings should the restaurants opening days and times need to be changed. Guests will be given as much notice as possible.

A deposit of £5 per person may be taken to secure your booking. If you wish to cancel your booking, please advise the restaurant of your intention to do so as soon as possible. Please be aware that the deposit is nonrefundable. If booking a Showtime the music charge of £15 is taken at the time of booking.

PARKING

The use of public transport is discouraged. If public transport is used a face covering must be worn. Q-PARK multi-storey carpark located above Bibis is open and we can offer guests discounted parking rates. Your paper parking ticket must be validated by being scanned by yourself upon exit of the restaurant.

CLOAKROOM

There will be no provision for coats, bags, luggage or any belongings to be kept in the cloakroom. All items must be kept with each guest.

TOILETS

Our toilets will be regularly sanitised at intervals that are recorded and displayed. Three guests will be allowed in at each time. Guests should queue adhering to social distancing.

SMOKING

We kindly request that guests refrain from leaving the building to smoke during their visit. This is to avoid congestion at the entry/exit points.

RISK ASSESSMENTS

Risk assessments have been carried out by an independent health and safety body to demonstrate that we have identified Covid 19 hazards and have implemented measures to address them.

BIBIS SHOWTIME

All the above safety measures remain in place during Bibis Showtime. Dancefloors are closed and guests are requested to remain at their table, enjoy the entertainment from their seats, and show the utmost respect to others around them.

We're looking forward to welcoming you back to Bibis. Whilst your experience will seem a little different from normal, please rest assured that the measures we have put into place are to protect the health and wellbeing of our team and our guests. Delivering exceptional service is still going to be top priority and we look forward to seeing you on your next visit.

TEAM BIBIS



BIBIS BEYOND COVID 19 CONT.

DECEMBER 2020

We are conscious of how quickly things can change in the current climate and we will fully comply with any new government guidelines that may be announced.

We're currently taking bookings based on the current social distancing measures (1m+) which are subject to change as time progresses.

In the event that guests are unable to attend due to any change in the guidelines, Bibis will transfer the deposit to an alternative date (subject to management approval).

SHOWTIMES

We are aware that live music may or may not be able to take place in December and that local, regional and national and international lockdowns are a very realistic possibility. These may affect the restaurant's ability to host the event as well as the customer's ability to attend and the artiste's ability to perform.

In the event that Bibis cannot hold a Showtime because the artiste is unable to attend the venue Bibis will endeavor to replace the act with a suitable alternative.

If, due to unforeseen circumstances, Bibis cannot host live music or have to cancel a Showtime (and the kitchen is still open to serve food) Bibis will aim to be open for business in December to ensure that the festive celebrations can continue with the Festive and A la Carte menus on offer.

DEPOSITS & MUSIC CHARGE

In the event that guests are unable to attend due to a change in government guidelines which have been placed on the restaurant industry, (including changes and limits in capacity or lockdown measures) deposits can be transferred to an alternative date.

CANCELLATION POLICY

In the event that guests are unable to attend due to unforeseen circumstances and given adequate written notice (minimum 24 hours) Bibis will transfer the deposit to an alternative date (subject to management approval).

TERMS & CONDITIONS

For non-showtime bookings a non-refundable £10 per person deposit will be required within seven days of the booking to guarantee the reservations.

The deposit is deducted from the bill total on the day of the booking.

For showtime bookings a non-refundable £15 per person music charge will be required within seven days of the booking to guarantee the reservations.

This will not appear on the receipt on the day of the booking.

Please ensure 48 hours' notice is given in writing to reservations@bibisrestaurant.com if party numbers alter from the original booking. Failure to do this will result in the deposit for each absent guest being lost. Lost deposits cannot be transferred to the purchase of other goods. One bill per table. Cheques are not accepted.

Last updated October 2020.